

Online account management with our customer portal



Clients who register for the CMLS customer portal, can manage their mortgage at home, at work, or even on the go from their tablet or smartphone.

With our customer portal, you can:

- Check your account balance
- Request prepayments and payment changes
- View an annual summary of your account
- Upload documents – even pictures of their property tax bills
- Submit a question directly to a Mortgage Account Specialist
- And more

Registering is as easy as

1. Visit cmls.ca and click on the customer portal register banner to go to the registration page.



Access the new customer portal

2. Complete the account registration form.

New Customer Registration

First Name*

Email*

Date of Birth*

Pre-authorized Bank Account Last 4 digits*

Password*

Passwords must be at least 8 characters in length (upper and lower case, at least 2 numbers and have a special character) and different from the previous Re-enter Password*

I agree to the [Electronic Access Agreement and Privacy Policy*](#)

I agree to receive marketing communications from CMLS Financial

3. Done!

Here's what's involved:

1. Enter your first name only (as it appears on correspondence from us)
2. Enter your email address (as on file)
3. Enter your birth date
4. Enter the last 4 digits of your pre-authorized chequing account, from which your regular mortgage payment is taken
5. Create a unique password

Note:

You will need to enter the email address we have on file for you. If you do not know what email address we have on file, or if you did not provide an email address with your mortgage application, you can call our customer contact centre at 1.888.995.2657. If there is more than one borrower on the account, each account holder will need to enter with their own unique email address to register for the customer portal.

All the information and tools you need are now a click away

-  At-a-glance account information
-  Review account summary with ease
-  Upload important mortgage documents securely from home or work
-  Access annual summary information with a click of a button
-  Check account details anytime, anywhere

Email addresses are essential to register

Please ask your mortgage broker to include your email address when submitting your mortgage application for approval.

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